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| **C:\Users\klawman\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.Word\OpenNotes-Logo-2014.jpg** | **OpenNotes by the Numbers** |

OpenNotes is a national movement dedicated to making health care more open and transparent by encouraging doctors, nurses, therapists, and others to share their visit notes with patients. Patients want OpenNotes. We’re learning that inviting patients to read notes may be an important way to improve communication, the safety and quality of care, and to enhance engagement and patient and provider satisfaction. OpenNotes is a valuable tool, especially among the most vulnerable, those with complex health conditions, and individuals who serve as care partners.

**20,000** patients were in the **original OpenNotes study.**

**99%** of patients in the original study said they **want OpenNotes**, and

**85%** of patients said OpenNotes helped them **feel more in control** **of their care.**

[*Annals of Internal Medicine*](http://annals.org/article.aspx?articleid=1363511), October 2012, Delbanco, Walker, et al

**92%** of VA patients say reading notes will help them **remember the care plan** better, and

**90%** of VA patients say notes help them **take their medications as prescribed.**

*Veterans Affairs survey*

**29** Health experts provided recommendations for OpenNotes’ next step, **OurNotes**. Pilots **inviting patients to co-produce notes** will begin in 2018.

[*Annals of Internal Medicine*](http://annals.org/aim/article-abstract/2662765/patients-contributing-doctors-notes-insights-from-expert-interviews)*, November 2017, Mafi, Walker, et al*

**99%** of patients value access to notes. Top reasons include: **remembering** next steps, quicker **access to results**, gain **confidence in clinicians**, **share with care partners**.

[*JMIR*](https://www.jmir.org/2017/7/e237/)*, July 2017, Gerard et al*

**99%** of patients **feel the same or better about their physician** after reading notes. Results were most striking among patients considered more vulnerable, indicating **OpenNotes can improve trust,** and

**50%** of clinicians felt that **patient satisfaction and trust increased** with note reading.

[*BMJ Quality & Safety*](http://qualitysafety.bmj.com/content/early/2016/05/26/bmjqs-2015-004697),June 2016, Bell, Walker, et al

**42%** of patient who share notes with a **care partner** do so to **manage healthcare** activities, **30%** share access **in case of emergency** and **18%** share because they themselves **do not use a computer**

[*Journal of the American Medical Informatics Association*](https://urldefense.proofpoint.com/v2/url?u=http-3A__jamia.oxfordjournals.org_content_early_2016_07_24_jamia.ocw108.abstract&d=CwMFAg&c=WknmpdNpvrlj2B5K1aWVqL1SOiF30547pqSuOmtwXTQ&r=9CDT0tB4ssmRMBKiZi-TkapxY-j3U7biNLInACGIMqY&m=DUnGkf_LCHtKfNDnSIu-MYGh5O078CFoZ1i6Set_i2Y&s=5ZCoAZLuQ2nELktpdBhKzYq9aIvTZR4NvxK-Hl9E4ZQ&e=), August 2016, Wolff, et al

**88%** of patients and **86%** of care partners said they were **able to prepare better questions** for the doctor

*[Journal of the American Medical Informatics Association](https://urldefense.proofpoint.com/v2/url?u=http-3A__jamia.oxfordjournals.org_content_early_2016_07_24_jamia.ocw108.full&d=CwMFAg&c=WknmpdNpvrlj2B5K1aWVqL1SOiF30547pqSuOmtwXTQ&r=9CDT0tB4ssmRMBKiZi-TkapxY-j3U7biNLInACGIMqY&m=DUnGkf_LCHtKfNDnSIu-MYGh5O078CFoZ1i6Set_i2Y&s=FAasoNNX6dGE6n3wE3mcHjHEZx0pgL-5-Y6QzH-8tTQ&e=)*[, August 2016, Wolff, et al](https://urldefense.proofpoint.com/v2/url?u=http-3A__jamia.oxfordjournals.org_content_early_2016_07_24_jamia.ocw108.full&d=CwMFAg&c=WknmpdNpvrlj2B5K1aWVqL1SOiF30547pqSuOmtwXTQ&r=9CDT0tB4ssmRMBKiZi-TkapxY-j3U7biNLInACGIMqY&m=DUnGkf_LCHtKfNDnSIu-MYGh5O078CFoZ1i6Set_i2Y&s=FAasoNNX6dGE6n3wE3mcHjHEZx0pgL-5-Y6QzH-8tTQ&e=)

**29%** of patients who gave feedback about their notes **discovered an error or inaccuracy** in the record suggesting that patients can play an important **role in the safety** of their own care.

[*BMJ Quality & Safety*](http://qualitysafety.bmj.com/content/26/4/312)**,** June 2016, Bell, Walker, et al